Agenda

NOTICE OF PUBLIC MEETING

A MEETING OF THE ANIMAL CARE SERVICES ADVISORY BOARD WILL BE HELD AT The Animal Care Services Facility, 4710 State Highway 151, San Antonio, TX 78227

On Wednesday, December 15, 2010 AT 6:30 PM TO CONSIDER THE FOLLOWING MATTERS: ANIMAL CARE SERVICES ADVISORY BOARD MEETING Sallie Scott, Chair

At any time during the Animal Care Services Advisory Board Meeting, the Board may meet in Executive Session regarding any of the matters posted below in compliance with the Texas Open Meetings Act (Attorney-client, Personnel, Security, Real Estate) under Chapter 551 of the Texas Government Code.

1. Call to Order

CONSENT AGENDA, ALL TO BE DISCUSSED AND VOTED ON AT ONCE:

- 2. Approval of Meeting Agenda
- 3. Approval of minutes from November 17, 2010 Animal Care Services Advisory Board Meeting.

REGULAR AGENDA

- 4. ACS Employee of the Month presented by Gary Hendel, ACS Director
- 5. Citizens to be Heard
- 6. Committee/Standing Committee Announcements
 - a. Selection of Walk-through participants for next inspection of Main Facility
 - b. Selection of Walk-through participant for Southside Facility
 - c. Walk-through Report for Main Facility presented by Carole Abitz, 5 min.
 - d. Walk-through Report for Southside Facility presented by Rita Braeutigam, 5 min.
- 7. Subcommittee Reports
 - a. Operations presented by Rita Braeutigam 5 min.
 - b. Adoption-Live Release Committee Status Report presented by Rita Braeutigam, 5 min.
- 8. Brackenridge Project Quarterly Report (January, April, July, Oct) presented by Bill Hensley, City Architect's Office, 10 min.
- 9. Friends of Animal Care Services Report presented by Sallie Scott, President, 5 min.
- 10. Consortium of Partners Report presented by Gavin Nichols, San Antonio Area Foundation 10 min.

 Report regarding consortium's community education and awareness campaign on pet owner responsibility, including spaying and neutering; reduction of stray and homeless animals; best practices of animal care organizations; implementation of effective public policy and ordinances; fundraising; and the fostering of further development of consortium partners.
- 11. Alamo Area Partners for Animal Welfare Report presented by Deanna Lee, President, 5 min.
- 12. Special Presentation Balancing Animal Care and Animal Control Gary Hendel, 10 min.
- 13. Director's Report presented by Gary Hendel, ACS Director 10 min.

 ACS personnel information; ACS media contacts and coverage of ACS issues; Veterinary Manager's report; Financial report by staff regarding ACS revenue collected, expenditures and donations.

DISABILITY ASSISTANCE NOTICE

This meeting site is accessible to persons with disabilities. Parking is available. Auxiliary Aids and Services are available upon request Interpreters for the Deaf must be requested forty-eight [48] hours prior to the meeting). For Assistance, Call (210) 207-7245 Voice/TTY.

Esta reunión es accesible a personas incapacitadas. Se hará disponible el estacionamiento. Equipo y servicios adicionales (interpretes para los sordos) se harán disponibles si se pide con cuarenta y ocho (48) horas de anticipación a la reunión. Para asistencia llame al (210)207-7245 por voz/servicio de TTY.

TY CLERK



City of San Antonio Animal Care Services **Meeting Minutes**

DAY:

11/17/10

TIME:

LOCATION:

6:30 pm ACS - 4710 State Highway 151

Members Present:	Sallie Scott-Chair, Randy Murdock-Vice Chair, Carole Abitz, Rita Braeutigam, Mona Thaxton, John
	Bellett, Gary Hendel-ACS Director
Members Absent:	David Garza, Bill White, Dr. Shannon Espy, Erik Walsh, Charles Pruski, and Pamela Cravets Hernandez
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1	Call to order	Meeting was called to order at 6:52 pm by Sallie Scott. There is a quorum present.
		We are transitioning from Ronnie Guest to Maria Kieke as the new Board liaison. Sallie attended the
<u> </u>		liaison training held by the City Clerk's office.
2	Consent Agenda	Randy Murdock – Motion to accept the Consent Agenda, John Bellett 2 nd the motion. All members in
		favor.
3	Approval of	Carole Abitz – Motion to accept the Minutes with the changes, Rita Braeutigam 2 nd - All members in
	Minutes	favor.
		Carole Abitz commented about the minutes and annotations in them. She has requested a few minor
		corrections. She would like for a plain copy of the minutes. Don't want to use conversations. Use
		conclusions or policy made. Please include them in the minutes.
4	Employee of the	Gary Hendel announced employee of the month:
	Month	o Tom Stowers is an Animal Care Officer with three years of valuable animal care experience. He
		is a natural leader and has asked for more work. He has participated in numerous jobs at ACS to
		include assisting in the opening of the Brooks kennels, spay/neuter transports and volunteering to
		assist as an interim supervisor for Field Operations during David Narvaez's hiatus.
5	Citizens to be Heard	Laurie
		She would like to first thank ACS for helping with the porcupine dogs.
		o Had 2 areas of concern especially with 2 snauzers that a citizen didn't want anymore.
		o Laurie brought the dogs to ACS and an officer said they couldn't take them because they were
		full.
		o She wanted to know what is ACS policy when full.
		o Rita Braeutigam is also concerned about ACS euthanizing stray dogs automatically. She stated
	·	that we cannot euthanize stray dogs.
		o Gary responded by stating that the only way we euthanized a dog would be if dog is extremely in
		bad shape such as a dog having a broken back.
		John Bachman
		Concerned about a story on the news – how badly dogs are treated at ACS.
		o Mentioned that it's been 6 years and conditions of dog killings in San Antonio have not
		improved.
		He also mentioned that we are the highest killing shelter in the nation in euthanasia.
		o Commented that staff continues to do what they want against policy.
6	Committee/Standing	Selection of next Walk Though participants - Carole Abitz at ACS and Rita Braeutigam at Southside
	Committee	Facility.
	Announcements	Shelter Walk Through Report for Main Facility: John Bellett – Report Attached
		o Postings at gate look good except some were out of date. There was a flyer for events in Mid-
		October,
		Stray Cat policy flyer box in lobby was empty.
		o Saw surveys all around and wondering what are the results so far? He would like to see the
		report from survey monkey on next meeting.
		o Stats board in rescue office looks good except it was not updated for November.
<u></u>		o He had concerns about the Cat Area. There was only 1 cat in outside/inside the free roaming cat

area. Lots of cats and kittens in main cat area. Staff could not tell him how or when cats are chosen from main cat area to be moved to indoor/outdoor area.

- o Kennels 1 -4. He did not go into kennel 2. Staff around in all kennels.
- o He was greeted very well by Serwin Alexander in kennel 4; very helpful and friendly.
- o In kennel 4, he also saw another worker that was helping several other potential adopters and was providing one of them with websites and took them to the back to write down information about Pet Harbor, etc.
- Observed that nametags is not a consistent process.
- o The barn area had happy pigs. An excellent made swamp area was created for them.
- o Horse in barn area and horses in fenced area between the kennels.
- Overall observations were excellent. Place looks and feels better than expected. Lots of activity by both staff and volunteers. Good attitudes, helpful and caring customer service.

Shelter Walk Through Report for Southside Facility: Sallie Scott - Report Attached

- o Reported that Debbie DeGuzman is overseeing the care of the animals and was told that this position will be rotating among the specialists.
- Kennels were clean.
- o Karunda beds were provided.
- o Clean water was provided in the runs.
- o Saw newly planted trees near the kennels.
- Trench drains needed to be disinfected and acknowledged by Gary Hendel. She suggested this needs to be added to the operating procedures at this facility.
- o Sallie also suggested that cleaning the sides that are closed needs to be added to the operating procedures for this facility.
- o Side of the kennes were up but needed to be closed that night since the temperature was to drop into the 30's.
- O Dogs for transport were observed (Transport dogs not in tier criteria).
- Dogs were in good health a small puppy (bite case), but was provided extra food.
- o Eveything in rooms appeared in order.

Subcommittee Reports

Rita Braeutigam

Operations: Rita Braeutigam - Report Attached

Rita Braeutigam reported two items of concern.

- 1. For a period of over 3 weeks the food storage shed has been infested with bugs that are getting into the paper Science Diet dog food. Bags.
 - o Bugs are visibly on the bags with larva on the bags.
 - Staff has been checking each bag before it is emptied into the food containers that are kept in the kennels.
 - o Food that is given to foster groups is being chosen based on how many bugs and larva are on the outside of the bags.
 - o For 3 weeks the weekly delivery has been added to the shed only to have those bags crawling with bugs and larva.
 - o After 3 weeks the weekly food delivery is being stored in another area.
 - o The shed still contains many food bags and hundreds of bugs.
 - The committee's recommendation is to purchase food storage containers that have a tight seal to prevent bugs from getting into the food. They also recommend that the storage shed be sprayed to kill all bugs and that the food currently in the shed to be examined.
 - o Gary Hendel stated that the bugs could be in the food directly from the factory. Science Diet might be directly shipping us bad food or expired food. Even though the food is free, if the food continues to have bugs, we will go to another vendor.
- 2. ACS provides spay/neuter services for dogs and cats in neighborhood that have the greatest need through our mobile van.

On Wednesday, November 3rd, our mobile van was at the Frank Garrett Center on 19th street and Culebra deep in the Westside of San Antonio; and when a colleague arrived, there were no clients only staff.

- O At end of the day it was reported that only 3 clients showed up.
- o It was also reported that it was the 1st visit to that location and in 2 other instances on 1st visits, the numbers were low. 1 pet at one location and 5 at another location.

- Future visits to these locations were much better.
- o It is very costly to send the mobile clinic out for a few animals.
- o Spay and neutering is the way we are to reach no kill.
- O The committee feels that it is incumbent upon ACS to make the most of every visit in the neighborhoods with our mobile van. They recommend for staff to review the effectiveness of current advertising of our mobile clinic operations so we can maximize our efforts in the community. Along with this recommendation, they would also like to know how many animals do we perform surgeries on (go back a month 30 days). Include numbers per each day. Committee also suggested that ACS should advertise a lot more for our s/n clinics since we use City owned buildings. They want to see flyers all over the places we set up at.

Adoption-Live Release Committee Status - Report Attached.

- 1. Our intake was 2,298 down 337 (14%) from previous month.
 - o Live Release 588
 - o Total Adoptions was 316 up 33 (12%) over previous moth. 4th month increase in a row.
 - o Total Transfers were 170 down 65 (27%) from previous month.
 - o Total RTO's were 102 down 3 (3%) from previous month.
 - o Total Offsite Adoptions were 61
 - o Healthy and treatable intake was 1,328.
 - o Healthy and live release rate was 44.3%
 - o Healthy and treatable euthanasia rate was 45.2%
 - o Intake was the lowest month since March 2010. As a result, Euthanasia was also the lowest since March 2010. All statistics except U/U Euthanasia pct are higher than the FY 2010 monthly averages.
- 2. Live Release Report Attached.
 - The team met on Nov 4th and discussed goals for FY 2011 and how those goals can be exceeded.
 - o Finding the funds to acquire an Adoption truck is a high priority.
 - o Getting an adoption truck to retail centers in FY 2011 is our highest priority.
 - Determining if the trailer, and also the Mobile Clinic can be used to transport dogs between the Highway 151 and Southside shelters can be used for adoption purposes on the off days.
 - o Discussed issuing a final euthanization list of the animals scheduled for euthanization.
 - o This would be by daily e-mail with the dogs and cats likely to be euthanized 2 days later.
 - The purpose of this e-mail would be to see if rescuers and individuals might want to rescue a dog or cat if they knew it was about to be euthanized.
 - Sunday adoptions have been very unsuccessful.

Will look at an estimate cost of keeping the Highway 151 shelter open to the public, with the full capability of doing adoptions and returns to owners on Sundays

7. Consortium of Partners Report

Gavin Nichols - (Report Attached)

- o Talk About It! Grass roots events continued in council districts 3 and 4.
- The Alamo City Bully Breeds United led a Pet Fiesta on Oct 3rd at Mission San Jose Parish. In addition to their pet talk, there was blessing of the animals, a performance by D&D K9 Concepts, and a speech by Councilwoman Jennifer Ramos. AAPAW also had a table at the event.
- o The Pet Pawchanga was held at Mateo Camargo Park on Oct 23rd. This was on National Pit Bull Awareness Day and event was led by San Antonio Big Dawgs.
- o The Alamo City Bully Breeds United led another Pet Fiesta on Oct 24th at the Ouarry.
- o 19 surgeries were performed at The Mayor's Howl-O-Ween Pet Fest that was held at City Hall on Oct 30th. This event featured adoptions, a spay/neuter clinic conducted by SNAP, and a Pet Fiesta led by ACBBU.
- O ACS conducted a MASH clinic at Highlands High School on Oct 16th and performed 36 spay/neuter surgeries.
- A total of 98 surgeries were provided at these grass roots spay/neuter clinics in October. Totaling 376 since start of campaign.
- o Block walks were conducted in areas before the s/n events. 900 houses were visited.
- o The spay/neuter statistics have not been received from all high-volume clinics by the deadline for this report. They will be provided at the ACS AB meeting.
- O Work began in September with the Standardizing Laws Committee. This team is working on standardizing laws across Bexar County among the municipalities in Bexar County and with Bexar County itself.
- The Consortium met on November 10, 2010. The next meeting will be February 9, 2011. Dr. Laura McKieran has retired

- from the Consortium. Chris Bellows of Sea World will be the new Community Co-Chair.
- Suggested that ACS do mobile clinic marketing by zip code.

8. AAPAW Report

Sallie Scott - (Report Attached)

- o AAPAW- Deanna Lee reviewing the Animal Rescue Policy of Animal Care Services and providing feedback.
- o 2 adoption events in October = 112 dogs and 16 cats adopted. We need to further our relationship with Petsmart.
- There are 4 upcoming adoption events for rest of 2010: 11/13-14 at PetSmart@I35/Walzem,11/20-21 Petco @Bandera/1604, 12/4 Petco@410/San Pedro across from North Star Mall and 12/11 Life Time Fitness@The Rim.
- O Adoption Committee working on filling the 2011 calendar with events and the goal is to have 25-30 events in 2011 and increase adoptions through AAPAW events by 50% over 2010 to help offset the increased intake at Brooks.
- Ten events are already on the calendar; several are multi-day events.
- A special event was held on Wednesday, November 10th called Community Giving Day for AAPAW at Whole Foods Market in The Quarry. 5% of sales were donated to AAPAW which was a great success by netting \$3,341.
- o The 2010th dog was adopted at the last Petsmart event.
- o Would like to thank the people involved with the porcupine dogs, Laurie, ADL, ACS, and Wild Life Rescue in coming together to assist in the treatment of these animals.

9. Friends of Animal Care Services

Sallie Scott - (Report Read)

Recognized by the San Antonio City Council by resolution, Friends of Animal Care services will be featured in ads to be run on 19 Santikos screens at the Rim prior to every show on every screen.

- o Each ad speaks of the huge problem with roaming animals and emphasizing that \$100 will neuter 4 cats or 2 dogs.
- O Viewers are asked to donate online at www.friendsofanimalcare.org asking them to be part of the solution by lending a paw.
- o Sallie Scott attended the Thursday, November 4th meeting at ACS with Jackson Ryan architectural firm chosen to design the Brackenridge pet center.
- The design committee met on Wednesday, November 10th with Jackson Ryan architects about the design of the center; and as soon as rendering is provided, it will enable fundraising efforts to proceed more effectively.
- Mika, the black lab mix poster dog for the link between animal abuse, child abuse and domestic violence will be returning to the orthopedic specialist to determine when she will undergo surgery on her broken leg.
- o FACS continues to sell the paw pendant as a fundraiser and meeting with potential donors.

10. Special Board Briefings and Discussion

Laura Cantu (Adoptions - Presentation)

- Discussion regarding purpose, process and adoption inspections.
- o Mondays is the most stressful day.
- o There are 5 positions and 1 ACR for rescue. 4 staff working seven days a week.
- o Inspections are made based on state policy.
- Transport program dogs are pre-selected before transporting.
- O ACS wants a transport van to run 5 days a week by 2 staff members.

Laura Cantu would like to update the adoption packet.

11. Director's Report

Gary Hendel (Report Attached)

Commentary:

Gary Hendel responded to John Bachman comments about San Antonio being the highest killing city in euthanasia with facts as follows: ACS in San Antonio is at 13% and Atlanta is 29%. Therefore, ACS is not the worst. These numbers are available and verifiable on the internet.

- O We took all of our key partners to plan our s/n surgeries in our target neighborhoods.
- O Data such as strays, bites, total calls, and zip codes such 78228, 78227, 78250, and 78238 were looked at. We will look at our data more carefully and bring our MASH units in those target areas.
- o Expecting to announce that ACS will be getting about \$100,000 from Petsmart. Laura Cantu will write the grant. More to come.
- o ACS wanted to bring the veterinarian community but was unable to do it. Perhaps with the new grant we might try to get

them.

- o Brooks is not at full capacity.
- Our stats are not in sync with those of the San Antonio Area Foundation. However, we are almost there.
- Our intake has gone up (400 animals for the month)
- o The Brackenridge project is underway since the selection of Jackson & Ryan as the designing architects. They listened to our needs and marketing strategy. Therefore, we will get the best adoptable center in the U.S.
- A tour of the Brackenridge facility took place on November 10th which was very successful.
- O The next meeting takes place in 2 to 3 weeks with Jackson & Ryan.
- o In regards to our adoption van, we are asking Petco to match our funds with a grant.
- o We have a Fiscal Manager and Jeanne Martinez has accepted the position as the Operations Manager.
- o Employee party is on December 18th at ACS.

Commentary:

- o Carole Abitz and Rita Braeutigam asking for status in keeping Dr. Strong.
- o Gary Hendel responded that Dr. Strong's contract has expired. Dr. Emshoff took Dr. Strong's place. Will try to find a way to keep her.
- o Rita Braeutigam would like a report breakdown for surgical stats from Dr. Draper. This is the 2nd month that it's not done.
- o Sallie Scott would like a general report from the Southside Facility.

12. Next Meeting Date

December 15, 2010

13. Adjourn

The meeting adjourned at 8:52 p.m.



Animal Care Services

4710 State Highway 151, San Antonio, TX 78227 210.207.6650 Fax 210.737.6995 www.sanantonio.gov/animalcare www.saacs.net



EMPLOYEE OF THE MONTH DECEMBER 2010

Employee of the Month

November

Daniel Gallegos has been with the Animal Care Services for almost 2 years. He recently became a full time Adoptions Representative in June 2010. Daniel is an excellent employee who is courteous and professional. He always goes the extra mile and is well appreciated.

Walkthrough of Southside Auxiliary Shelter Tuesday- December 7, 2010 11:15am Board Member- Rita Braeutigam

When I arrived at the shelter all staff members were busy cleaning. One kennel attendant was scrubbing the sides of the kennel in preparation for a new dog's arrival while two others were scrubbing the floors and cleaning occupied kennels. A load of wash was in the washer and another load in the dryer.

The office was clean and organized. The yard was mowed. The troughs were clean and the drains had no debris or solid waste.

For the most part, only one building has been in use at a time. That would account for approximately 50 animals and leave an additional 48 kennels available for use. Twenty eight kennels are retrofitted to hold ob dogs. As soon as the quarantine signage is installed ob dogs will be housed at Brooks. This will free up the current ob kennel at the 151 location.

At approximately 12:45 trucks started to arrive to unload. Animal Care Specialist, Debbie DeGuzman, met the trucks. Any puppies, mothers with puppies, sick, tagged, microchipped and highly adoptable are sent back to the 151 shelter. Dogs were given intake shots and photographs were taken. All dogs were given food and water.

After unloading, the Animal Control Officers went to the office to print out kennel cards. There are only 2 computers in the office so during the time the officers were completing their entries, there was not a computer available for use for Brooks's staff. There are plans to add another computer to the office.

Note: Monday, 12/6 was the first day that all animals went to Brooks, first. There has been a policy change. In the past, all dogs went to the 151 shelter for a vet to assess where the animal would be housed.

Attached is the daily checklist for kennel attendants.

The Southside Auxiliary Shelter's staff should be commended for the appearance and cleanliness of the shelter and the care given to the animals housed there.

Friends of Animal Care Services Report to Animal Care Services Advisory Board

December 15, 2010

San Antonio Area Friends of Animal Care Services has received a grant from the Pedigree Foundation as a part of Pedigree's "Dogs Rule" Program. The grant was written jointly by ACS staff and FACS's grant writer.

Many members of the Design Committee for the "Celebration of Pets" Center met with the architects, Martha Seng, from the Houston office of Jackson and Ryan Architects and her associate from the architects' Austin office. Design Committee members were asked for their input, which was noted by the architects.

Friends of Animal Care Services requested information on possible center designs and donor recognition possibilities with the goal of making donors feel appreciated but also noting that their money will be well spent and focused on the needs of the animals.

Bill Hensley, City architect, noted at the time of this writing (December 7th) that the contract with the architectural firm had yet to be signed. As soon as that has been accomplished and the general budget for the project has been created, Friends of Animal Care Services will begin an intensive grant search for support beyond the \$1.8 million dollar City budget for the Center Project.

We are selling the Paw Pendants for \$35 as part of our fundraising efforts. Anyone wishing to purchase them, please contact Sallie Scott.



Consortium Animal No Kill Progress Report November 2010

I. INCREASE COMMUNITY AWARENESS AND OWNER RESPONSIBILITY

Awareness campaign

Talk About It! grass roots events continued in council districts 5 and 6.

- The Alamo City Bully Breeds United led a Pet Fiesta on Nov 6th at Stafford Elementary School on SW 36th. In addition to their pet talk and weight pull demonstration, they had visited the Edgewood ISD Head Start Centers and met with students the previous week.
- At Councilman Medina's invitation, San Antonio Big Dawgs led a Pet Fiesta at Palm Heights Community Center. ACS was there with free licenses and the Pet Shotz Clinic was there to provide low cost vaccinations.
- SpaySA conducted a MASH clinic at the Good Samaritan Services Center on November 6th and performed 46 spay/neuter surgeries.
- ACS conducted a mobile clinic at the Cuellar Community Center on Nov 20th and performed 24 surgeries.

A total of 70 surgeries were provided at these grass roots spay/neuter clinics in November. Through the end of November, 446 free surgeries have been provided in these grass roots clinics.

Block Walks were conducted on November 13th to promote the grass roots clinic.

We also had a Talk About It! information table at the San Antonio Auto and Truck Show November 18th – 21st.

II. REDUCE THE NUMBER OF STRAYS/HOMELESS ANIMALS

Spay/Neuter

The spay/neuter statistics have not been received from all high-volume clinics by the deadline for this report. They will be provided at the ACS AB meeting.

III. PROMOTE BEST PRACTICES AMONG ALL ANIMAL CARE ORGANIZATIONS

IV. IMPLEMENT EFFECTIVE PUBLIC POLICY AND ORDINANCES

Work began in September with the Standardizing Laws Committee. This team is working on standardizing laws across Bexar County—among the municipalities in Bexar County and with Bexar County itself.

V. SECURE NEEDED HUMAN AND FINANCIAL RESOURCES

Fundraising



Work began in September with the Fundraising Committee. The first action will be to create a newsletter and letter campaign, beginning with the corporations and institutions that were invited to the Executive Breakfast held on August 31st. The newsletter is being finalized now.

We were invited to provide gift wrapping service at Borders and were allowed to accept donations. A little over \$450 was donated.

We have sent out several grant requests and expect it to be several months before we hear anything back.

VI. FOSTER DEVELOPMENT OF CONSORTIUM OF PARTNERS

Consortium

The Consortium met on November 10, 2010. The next meeting will be February 9, 2011. Dr. Laura McKieran has retired from the Consortium. Chris Bellows of SeaWorld will be the new Community Co-Chair.

San Antonio Area Foundation ACS AB Adoption Committee Status Nov 2010

1. FY 2011 YTD Statistics through November (from Kennel Statistics Reports)

Date	Intake	Live Release	Healthy & Treatable Euthanasia	Unhealthy Untreatable Euthanasia	Total Euthanasia	Live Release Pct	Euthanasia Pct
Nov 2010	2,117	653	543	806	1,349	30.8%	63.7%
2011 FYTD	4,415	1,241	1,143	1,776	2,919	28.1%	66.1%
2010 FYTD	3,364	818	1,216	1,413	2,629	24.3%	78.2%

Monthly Adoptions:

263 (Down 54 (17%) from previous month)

Total Transfers:

233 (Up 64 (38%) from previous month)

Total RTO's:

157 (Up 55 (54%) from previous month)

Total Offsite Adoptions: 17

Intake:

2,117 (Down 181 (8%) from previous month)

Healthy & Treatable Intake:

1,311 (Down 17 (1%) from previous month)

Healthy & Treatable Live Release Rate: 49.8% (Up 5.5% from previous month)

Healthy & Treatable Euthanasia Rate: 41.4% (Down 3.8% from previous month)

Fiscal YTD Adoptions:

580 (Up 190 (49%) from FYTD 2010)

Fiscal YTD Transfers:

402 (Up 232 (136%) from FYTD 2010)

Fiscal YTD RTO's:

259 (Up 1 (0%) from FYTD 2010)

Fiscal YTD Offsite Adoptions:

Fiscal YTD Intake:

4,415 (Up 1,051 (31%) from FYTD 2010)

Healthy & Treatable Intake:

2.639 (Up 688 (35%) from FYTD 2010)

Healthy & Treatable Live Release Rate: 47.0% (Up 5.1% from FYTD 2010)

Healthy & Treatable Euthanasia Rate: 43.3% (Down 14% from FYTD 2010)

- 2. The Live Release team met on December 7th.
 - a. At the time this report was submitted for the ACS AB packet, the meeting had not been held. Rita will give a verbal report of what decisions were made at the meeting.



AAPAW REPORT TO ACSAB December 2010

- A total of 130 pets were adopted at 2 Mega Adoption Events in November. A
 new partnership was developed with Petsmart at the I35/Walzem store in
 Windcrest where 59 pets found homes. The 2010th pet was adopted at this
 store.
- 2. The December 4th Mega Adoption Event at Petco, across from the NorthStar Mall found homes for 33 dogs unfortunately no cats were adopted at this event.
- 3. 2156 pets have been adopted through AAPAW events since the first event in Dec 2007. A comparison of 2008 2009 2010 adoption results:

 2007:
 1 event
 101 adoptions (\$30,000 spent in media)

 2008:
 3 events
 458 adoptions (\$10,000 spent per event)
 +353%

 2009:
 7 events
 614 adoptions (\$5,000 for 12/09 event – freeze)
 +34%

 2010:
 17 events
 983 adoptions to date (\$20,000 July-Dec for radio)
 +60%

 (We anticipate having more than 1000 adoptions in 2010 after the Dec 11 event.)

- 4. Preliminary 2011 Adoption Event schedule attached.
- 5. Grant funding for advertising support of adoption events has been used up so 2011 events will have to depend solely on press releases, social media, community calendars and public service announcements.
- 6. AAPAW is looking for opportunities to have a cats only adoption event and needs a cat-friendly indoor venue and sponsor. Ideas/suggestions for venues are welcome!
- 7. Three board directors are up for re-nomination and re-election.

Alamo Area Partners for Animal Welfare (AAPAW) is a coalition of animal welfare organizations, veterinarians, individuals and businesses who have joined together to promote animal welfare, responsible pet ownership, pet adoption and spay/neuter in support of the City of San Antonio's Animal Care Strategic Plan and the No-Kill Initiative. AAPAW is a tax-exempt 501(c)(3) non-profit organization.

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8. Programs and committees are being restructured in alignment with the

strategic plan and available resources.

2011 ADOPTION EVENTS

Location Event January Wonderland of the Americas (Crossroads Mall) 15 Brookhollow Pets Supplies Plus 29 February 12-13: Petsmart Charities tbd (to be rescheduled) 26 Seaworld – Jack Hanna Alamodome Spring Home & Garden Show 26-27 Bandera Petco tbd March Freeman Coliseum 12-13 Alamo City Pet Expo South Texas Motorcycle Show Freeman Coliseum 19-20 (tbc) 410/San Pedro Petco tbd April **Petsmart Charities** tbd 23-24 (note: 24th is Easter) May June <u>July</u> Freeman Coliseum Pet Expo 30 <u>August</u> September 10-11 Petsmart Charities tbd October Alamodome Fall Home & Garden Show 1-2 November Petsmart Charities tbd 12-13 Convention Center SA Auto & Truck Show (17-18) 19-20 Decem<u>ber</u>

Life Time Fitness @ The Rim

tbd

City of San Antonio Department of Animal Care Services Director's Report December 15, 2010

Rescue Policy

The strategic live release committee met on December 7th at ACS and reviewed the current draft Rescue Policy. The group reviewed and made final recommendations of the policy. The Rescue Policy revisions will be emailed to our Rescue partners on Monday, December 13, 2010 and will be posted on our website for comment. A rescue summit will be held on January 6, 2011.

Licensing

H.E.B grocery has agreed to market our licenses in all their stores beginning in the spring. ACS will be developing a marketing poster to display and will produce a license card display box for counter top display. We anticipate that through this program we will issue 25,000 licenses by the end of this FY year.

Brackenridge Adoption Facility Quarterly Reports

Starting in January 2011, Bill Hensley with City Architect's Office will be presenting quarterly reports (Jan, April, July, and Oct) at the ACS Board meetings.

Clinic Operations

The City has executed contracts with SNAP, SNIPSA, SPAYSA, ADL, and HSSA that were a part of the \$500,000 spay and neuter initiative that was approved by City Council on November 18, 2010.



City of San Antonio - Animal Care Services Asilomar Report 11/1/2010 To 11/30/2010.



Beginning Shelter Count: 427

Live Release: 30.57%

	INTAKE (Live Dogs & Cats Only)			
	From the Public	Dogs	Cats	Total
	Healthy	831	200	1031
	Treatable-Rehabilitatable	142	21	163
	Treatable-Manageable	166	40	206
	Unhealthy and Untreatable	447	209	656
В	Subtotal Intake from Public	1586	470	2056
	Incoming Transfers from Organizations within Community/Coalition			
	Healthy ,	0	0	0
	Treatable-Rehabilitatable	0	0	0
	Treatable-Manageable	0	0	0
	Unhealthy and Untreatable	0	0	0
С	Subtotal Intake from Organizations within Commu	0	0	0
	Incoming Transfers from Organizations outside Community/Coalition			
	Healthy	0	0.	0
	Treatable-Rehabilitatable	0	0	0
	Treatable-Manageable	0	0	0
	Unhealthy and Untreatable	0	0	0
D	Subtotal Intake from Organizations outside Commu	0	0	. 0
	From Owners/Guardians Requesting Euthanasia			
	Healthy	0	0	0
	Treatable-Rehabilitatable	. 0	0	0
	Treatable-Manageable	0	0	0
	Unhealthy and Untreatable	51	9	60
E	From Owners/Guardians Requesting Euthanasia	51	9	60
F	Total Intake [B+C+D+E]	1637	479	2116
G	Owner/Guardian Requested Euthanasia (Unhealthy&Untreatable Only)	51	9	60
Н	Adjusted Intake [F-G]	1586	470	2056

OUTCOME

ADOPTIONS (Only dogs and cats adopted by the public)

Involving Dogs and Cats from Animals Control and Traditional Shelters

Healthy

Treatable-Rehabilitatable

Treatable-Manageable

	Unhealthy and Untreatable			
1	Total Adoptions	207	67	274
	Outgoing Transfers to Organizations within Community/Coalition		4	
	Healthy			
	Treatable-Rehabilitatable			
	Treatable-Manageable			
	Unhealthy and Untreatable			
3	Total Outgoing Transfers to Organizations within	91	4	95
	Outgoing Transfers to Organizations outside Community/Coalition	,		
	Healthy			
	Treatable-Rehabilitatable			
	Treatable-Manageable			
	Unhealthy and Untreatable			
Κ	Total Outgoing Transfers to Organizations outside	123	15	138
L	Return to Owner/Guardian	151	6	157
	Dogs & Cats Euthanize			
	Involving Dogs and Cats from Animals Control and Traditional Shelters			
М	Healthy (Includes Owner/Guardian Requested Euthanasia)	385	64	449
N	Treatable-Rehabilitatable (Includes Owner/Guardian Requested Eutha	8	4	12
o	Treatable-Manageable (Includes Owner/Guardian Requested Euth	71	11	82
P	Unhealthy and Untreatable (Includes Owner/Guardian Requested	553	253	806
Q	Total Euthanasia [M+N+O+P]	1017	332	1349
R	Owner/Guardian Requested Euthanasia (Unhealthy and Untreatable	48	9	57
s	Adjusted Total Euthanasia [Q-R]	969	323	1292
T	Subtotal Outcomes [I+J+K+L+S]	1541	415	1956
	Excludes Owner/Guardian Requested Euthanasia (Unhealthy and Untreatable Only)			
U	Died or Lost in Shelter Care	17	6	23
v	Total Outcomes [T+U]	1558	421	1979
	Excludes Owner/Guardian Requested Euthanasia (Unhealthy and Untreatable Only)			

Kennel Statistics Report Intakes from 11/01/10 to 11/30/10

		CAT	KITTEN	DOG	PUPPY	OTHER	TOTAL
CONFISCATE	BITE	15	1	86	5	7	114
	CRUELTY	3	0	0	0	1	4
	DANGER DO	0	0	3	0	0	3
:	EVICTION	2	0	4	0	0	6
: !	POLICE	0	0	6	0	0	6
! !	TOTAL	20	1	99	5	8	133
DISPO REQ	отс	1	1	3	2	0	7
	OTC OWNED	0	0	0	1	0	1
	TOTAL	1	1	3	3	0	8
EUTH REQ	OTC OWNED	9	0	43	8	0	60
	TOTAL	9	0	43	8	0	60
FOSTER		0	0	4	5	0	9
,	отс	0	24	6	14	0	44
	TOTAL	0	24	10	19	0	53
OB HEAD	!	3	1	6	0	4	14
	TOTAL	3	1	6	0	4	14
OWNER SUR	FIELD	0	0	8	0	0	8
; ; ;	отс	16	13	39	6	0	74
	TOTAL	16	13	47	6	0	82
RETURN	1	0	0	0	1	0	1
l •	FIELD	0	0	1	0	0	1
	отс	1	0	6	5	0	12
	TOTAL	1	0	7	6	0	14
SN CLINIC		1	0	1	0	0	2
	TOTAL	1	0	1	0	0	2
STRAY	FIELD	48	60	512	332	10	962
ı	NIGHT	18	22	75	31	1	147
	отс	53	217	202	227	2	701
	SWEEP 1	0	0	3	0	0	3
	SWEEP 2	0	0	14	1	0	15

		CAT	KITTEN	DOG	PUPPY	OTHER	TOTAL
STRAY	SWEEP 3	0	0	3	0	0	3
	SWEEP 5	0	2	10	3	0	15
	SWEEP 6	0	0	2	0	0 _	2
]	SWEEP 9	0	. 0	0	1	0	1
1 1 1	TOTAL	119	301	821	595	13	1,849
TOTAL	religio del las estal.	170	341	1,037	642	25	2,215

Kennel Statistics Report Outcomes from 11/01/10 to 11/30/10

		CAT	KITTEN	DOG	PUPPY	OTHER	TOTAL
ACS		4	0	0	0	0	4
COLONY	TOTAL	4	0	0	0	0	4
ADOPTION	AAPAW	0	0	5	4	0	9
	ACS ADOPT	9	50	87	95	4	245
	LIFESAVER	0	0	1	2	0	3
	OFF SITE	0	1	0	0	0	1
	РЕТСО В	3	0	0	0	0	3
	PETCO D	1	0	0	0	0	1
	RESCUE GRP	0	0	0	1	0	1
	SMART 1396	0	2	1	1	0	4
	TOTAL	13	53	. 94	103	4	267
DIED		1	0	0	0	0	1
	AT VET	1	0	0	0	1	2
	ENROUTE	0.	1	2	1	0	4
	IN FOSTER	0	0	0	2	0	2
	IN KENNEL	0	2	2	2	0	6
	TOTAL	2	3	4	5	1	15
DISPOSAL		0	1	0	0	0	1
	TOTAL	0	1	0	0	0	1
DOA		2	3	8	3	4	20
	TOTAL	2	3	8	3	4	20
EUTH		1	0 :	0	1	0	2
	AGE WEAN U	1	59	0	105	0	165
	AGE WEAN/M	0	7	0	7	0	14
	BEH MANAGE	1	0	10	1	0	12
	BEH UNMAN	21	15	98	1	6	141
	CON DIS M	1	0	12	0	0	13
	CON DIS U	16	74	71	106	6	273
	INJ MANAGE	0	0	16	1 !	0	17
	INJ REHAB	0	0	3 }	0	. 0	3

	;	CAT	KITTEN	DOG	PUPPY	OTHER	TOTAL
EUTH	INJ UNMAN	27	9	82	13	0	131
	MED MANAGE	2	0	24	0	0	26
ı	MED REHAB	0	4	4	0	0	8
	MED UNMAN	14	17	45	32	1	109
	PREGNANT	0	0	1	0	0	1
	TIME/SPACE	20	43	354	30	0	447
	TOTAL	104	228	720	297	13	1,362
EUTH ER		0	0	7		0	10
	TOTAL	0	0	7	3	0	10
FOSTER		1	2	34	4	0	41
	GANGEL	0	0	2	2	0	4
	LIFESAVER	0	0	1	O O	0	1
	MEDICAL	0	0	1	0	0	1
	NURSING	0	1	2	9	0	12
	TIME	0	0	3	0	! ! 0 !	3
: :	TOO YOUNG	0	18	0	25	0	43.
	TOTAL	1	21	43	40	0	105
LIFE		0	0	2	0	0	2
SAVER	TOTAL	0	0	2	0	0	2
LOST EXP		1	0	2	1	0	4
	TOTAL	1	0	2	1	0	4
MISSING		0 !	0	2	0	0	2
	ENROUTE	0	0 .	1	0	0	1
•	IN KENNEL	0	0	0	′	0	1
	TOTAL	0	0	3	1	0	4
RESCUE		0	0	0	0	1	1
	TOTAL	0	0	0	0	1	1
RTO		0	0	43	7	0	50
:	WALKIN	6	0	85	16	0	107
	TOTAL	6	0	128	23	. 0	157
SN RTO		1	0	1	0	0	2
	TOTAL	1	0	1	0	0	2
STATE LAB		5	3	14	0	4	26
	TOTAL	5	3	. 14	0	4	26

	· ·	CAT	KITTEN	DOG	PUPPY	OTHER	TOTAL
STOLEN		0	0	1	0	0	1
	TOTAL	0	0	1	0	0	1
TRANSFER		1	2	25	28	3	59
	ANIMAL DEF	0	0	0	15	0	15
	AUSTIN BOX	0	0	1	0	0	1
	AWSBC	0	0	1	0	0	1
	BEXAR HS	0	0	11	1	0	12
	BULVERDE H	0		0	10	0	10
	CUTE N CUD	6	0	0	0	0	6
	DOBIE RESC	0	0.	1	. 0	0	1
	HELOTES HS	0	0	0	3	0	3
	HILL CNTY	0	0	1	3	0	4
i !	HOMEWARD	0	0	23	34	0	57
	MUTT RESCU	0	0	1	0	0	1
 - -	RESCUE GRP	1	5	10	10	1	27
	SA GR DANE	0	0	5	5	0	10
	SNIPSA	0	0	6	13.	0	19
	TEJAS RESC	0		1	2	0	3
	WILDLIFE	0	0	4	0	0	4
	TOTAL	8	7	90	124	4	233
TOTAL		147	319	1,117	600	31	2,214

				×) Learning	2000			
				ŧ	Surgic Surgic FY Nov	Surgical Report FY 2011 Nov-2010	ר מ		
			Clinic Surgery Days	Clinic	Van Surgery Davs	Spay Neuter Van Surgeries	Total Days Worked	SX Totals	Average Surgeries Per Surgical Shift
Ğ	Contract DVM's		7-14	100 mm		The state of the s			
	Meier	Was .							in the second
	Rodgers		2	49	8	136	10	185	
	Pacheco								
-	МсМаидhn								
	Vretis		0	0	2	32	2	35	
	Coke			·					
	Littleton								
	Contract Totals			49	10	171	12	220	
Š	Staff DVM's		e de la companya de l	V V The description		3	email and the second se	AND MARKET MARKE	
	Draper			68			And the second s	39	
	Strong			45	1	9	Title	51	
	Emshoff			225	T	18	Re Samuel	243	
	Staff Totals			309	2	24	A Share was a second of the se	333	
	The second secon			W					
<u>, ,</u>	SNIPSA							****	
	Overall Totals			358		195		553	



Animal Care Services

4710 State Highway 151, San Antonio, TX 78227 210.207.6650 Fax 210.737.6995 www.sanantonio.gov/animalcare www.saacs.net



ACS DEAD ANIMAL PICK-UPS REPORTING DATA DECEMBER 2010

November

DEAD DOGS	1332
DEAD CATS	1101
MISCELLANEOUS ANIMALS	665
TOTAL OVERALL ANIMALS	3098



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ACS VOLUNTEER HOURS REPORT DECEMBER 2010

NOVEMBER

· ·	· ·
TOTAL SHELTER HOURS	705.00
TOTAL TRAINING	68.25
TOTAL OFFSITE HOURS	104.75
TOTAL COMMUNITY SERVICE HOURS	12.00
TOTAL GROUP HOURS	511.75
TOTAL OVERALL HOURS	1401.75
HOURS = FTE	8.76

Animal Care Services
PIO Report--November 2010*
Compiled 12-7-10

Buttercup-Animal Care Services received widespread media coverage following a horrific animal cruelty case involving a burned cat named Buttercup. The incident occurred in the 1700 block of Thompson Place near Kennedy High School. The SA Humane Society is also working with ACS and has offered a \$5000 reward for information on the case. Buttercup succumbed to her injuries, but an arrest is imminent and may have occurred by meeting time. ACS continues to solicit donations for the department's "Churchill Fund" for animal cruelty victims. The fund was named for a Old English Bulldog horrifically burned by a local teen who was convicted of the crime.

Holiday outreach

In an effort to boost community outreach during Christmas, Animal Care Services will participate in a number of neighborhood events over the course of the holidays. In addition to appearances by the ACS mascots; the department will be hosting information tables and adoption events to highlight the shelters dogs and cats. ACS is promoting holiday adoption specials to boost adoption rates but is stressing the need for residents to make an informed decision.

Holiday Pet adoptions

Animal Care Services arranged appearances on both Univision and KENS5 Great day SA to promote responsible holiday adoptions. Univision interview concerning shelter pets for Christmas adoptions. Each interview focused on promoting ACS and informed pet adoptions at any time of the year.

Transport program-Animal Care Services arranged the continued media coverage of the shelter's ongoing transport program through an arranged KSAT story as well as a photo opportunity with the Express News.

Horse cruelty

KENS 5 did a follow up story on a horse cruelty case the investigations team has been working on for several months. The story involves a horse case from early fall--Five horses found dying in a filthy, cramped livestock trailer parked at a local truck repair shop have now found a new home. The animals have been transferred to a horse rescue in Nixon where they will be adopted out.

Sea World donation drive

Animal Care Services is working with Sea World employees on a donation drive to benefit the shelter. Sea World's employees have been gathering gently used pet items as well as food and supplies for the dogs and cats at ACS. The shelter may have a media event with Sea World to highlight the large donation drop off.

Animal Care Services generated (9) media stories since the last advisory board meeting November 17th, 2010. (8) News releases were issued to local media outlets. *PIO reports include events/information during the time period between advisory board meetings.

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May 15-21 May 29-31 Total Surgeries June 1-4 June 1-4 June 1-18 June 1-18 June 1-18 June 1-18 June 1-23 June 1-23 June 1-23 June 1-24 June 19-25 June 19-25 Juny 17-23 July 37-23 July 37-33 July 37-3	Month October November December January March April May June July August September
REFERENCE PERSON PROPERTY A SERVICE TO SERVI	■ O S O S C S C S S S S S S S S S S S S S

Animal Care Services Field Citations - Fiscal Year 2010

	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	Mav-11	Jun-11	Jul-11	Aug-11	Sep-11	Totals
											G		
RABIES	161	95											256
INTACT PERMIT													0
LICENSE	71	51											122
RUNNING FREE OF RESTRAINT	100	59					•						159
DOG BITE	46	38											64
EXCESSIVE ANIMAL PERMIT	7												7
LITTER PERMIT	9	2											80
FAILURE TO QUARANTINE A BITING	7												2
SELLING OF ANIMALS	2	6		_									11
CRUELTY								٠					0
OUTDOOR CATS	1												Ħ
MEDICAL ATTENTION	<u> </u>	8											Ø.
TETHER	3												m
INTERFERENCE	5	2											7
LIVESTOCK PRMIT	·												
NO SHELTER		1											1
CONCEALING OF A BITING ANIMAL	2												2
DESTRUCTION OF PROPERTY													0
KEEPING LIVESTOCK IN THE CITY LIMITS													0
COLONY PERMIT													0
EXHIBITION OF ANIMALS		~											Ħ
UNSAFETY OF AN ANIMAL													0
NOT WEARING TAGS	23	15											38
LIVESTOCK PERMIT RUNNING FREE OF RESTRAINT													0
ANIMAL WASTE													0
POOPER SCOOPER													0
DANGEROUS DOG NOT ENCLOSURE													0
FAILURE TO PAY QUARANTINE FEES	2	*											8

CAT BITE	-												-
DANGEROUS DOG NOT WEARING A COLLAR	AR												0
DANGEROUS DOG NOT LICENSED													0
FAILURE TO MEET REQUIREMENT FOR		_									· · · · · · · · · · · · · · · · · · ·		H
NO WATER	-												1
PET SHOP LICENSE													0
I IVESTOCK WITHOUT SHELTER				i	· · · · · · ·				•			•	0
FAILURE TO REPORT A BITE													0
BARKING DOG				,									0
EXCESSIVE FOWL													0
SELLERS PERMIT	2												2
													0
	442	263	0	0	0	0	0	0	0	0	0	0	705

Total Citations



Animal Care Services

4710 State Highway 151, San Antonio, TX 78227 210.207.6650 Fax 210.737.6995 www.sanantonio.gov/animalcare www.saacs.net



STAFF REPORT NOVEMBER 2010

SUMMARY

For the Month of November 2010 the stats are as follows:

Number of Schools: 12

Professional Presentations: 0

Number of Presentations: 64

Community Events/ Health Fairs: 2

Number of Children: 6,535

Number of Adults: 162

Number of Comic Books on Spay/Neuter distributed: 2,200

Health Fairs we issued 118 Animal Licenses.

Schools Scheduled in August so far for the 2010-2011 School Year: 105

For the 2010 - 2011

School Year the Stats are as follows:

Number of Schools Visited: 35

Schools in Bexar County/Surrounding Metro: 2

Community Events/ Health Fairs: 4

Professional Presentations: 0

Community Events/ Health Fairs: 10

Animal Licenses issued: 722

Number of Presentations: 209

Number of Children: 19,392

Number of Adults: 1,474

Schools/Health Fairs Visited by Council Districts:

Schools/Health Fairs Visited by Council Districts:



District 2: 8

District 3: 2

District 4: 5

District 5: 14

District 6: 5

District 7: 1

District 8: 1

District 9: 2

District 10: 0

All of the presentations are primarily focused on Safety around Animals, Responsible Pet Ownership, Spay/Neuter, Animal License and the importance of Microchiping.



AVAYA Phone System
Animal Care Services Call Statistics
Call Tree System

Month	Total Calls	Answered Calls	Answer Rate
October 2008	7,370	2,654	36.0%
November 2008	7,147	3,929	55.0%
December 2008	7,373	4,085	55.4%
January 2009	8,728	5,233	%0.09
February 2009	7,647	4,768	62.4%
March 2009	8,967	2,700	%9:89
April 2009	9,014	6,840	75.9%
May 2009	11,763	9,302	79.1%
June 2009	11,696	9,514	81.3%
July 2009	11,110	8,964	80.7%
August 2009	9,995	8,270	82.7%
September 2009	11,608	9,566	82.4%
**Ochber 2810—Feb.	2010—AAARalls wer	re transfelfêd to 311	**Octobrer 1980—Feb. 2010—19187Calls were transferred to 311 to answer. Bure budget *
April 2010	11,667	10,089	86.5%
May 2010	12,311	10,508	85.4%
June 2010	12,822	10,708	83.5%
July 2010	10,692	8,979	84%
August 2010	9,689	8,174	84.4%
September 2010	10,664	9,071	85.1%
October 2010	10,944	9,425	86.1%